ValueOptions® Maryland Update
November 18, 2009

PROVIDERCONNECT ENHANCEMENTS
Effective November 13, 2009

➤ The Primary Diagnosis field was revised to exclude diagnoses codes not covered by the PMHS

➤ A "SAVE" function has been added to allow providers to save an authorization in progress and/or forward it to another staff member for review. Only the original user can designate another user to review the authorization request prior to submission.

➤ Previous OMS questionnaires can now be viewed by providers.

➤ A condensed version of the OMS questionnaire can be printed.

➤ A pop-up box with definitions will appear when a field label hyperlink is clicked.

➤ The Substance abuse tab is mandatory for concurrent OMS, Non-OMS Outpatient and High Level of Care Services

➤ It is mandatory for a minor to be in active outpatient treatment in order for PRP services to be authorized. If a provider indicates "no" on the question, the system will not allow the authorization request to proceed.

➤ The Individual Care Plan has been revised to allow "goals" to be collapsed to print on the goals that have been entered via an "add a goal" feature. Providers can enter a Long Term Goal for each set of Short Term Goals, and link a responsible person to specific interventions.

➤ The Treatment Plans are COMAR compliant.

➢ Providers can download all the contents of a clinical review, including the Individual Rehabilitation Plan (IRP).

On the results screen, a new button was added: **"DOWNLOAD AUTHORIZATION REQUEST"**

Authorization Printing & Downloading Options:
(For the best print results, please print in 'Landscape' format)

Print Authorization Result	Print Authorization Request	Download Authorization Request	ProviderConnect Home
Print the Results page (this page)	*Print the entire Authorization Request*	*Download the entire Authorization Request*	*Return to the ProviderConnect homepage*

Download file in 'PDF' or 'XML' format.
Please select a file format.

◯ PDF [?]   ◯ XML [?]   Continue

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Click on the 'PDF' radio button, then click on the 'Continue' button.

The submitted request can then be downloaded and saved on the provider's computer as a PDF document.

The provider can also click the 'XML' radio button, then the "Continue" button. The submitted request can then be downloaded on the Provider's computer as an XML document.

Reminder: Providers must select the download function at this point. If the download is not selected, the provider will receive a warning reminder them that this is the only opportunity to download the clinical review.