



**Provider Update  
December 8, 2009**

**Transition of Pre-September 1, 2009 Claims Processing from ACS to ValueOptions® Maryland**

The agreement between ValueOptions® Maryland and ACS for the processing of claims for dates of service (DOS) prior to September 1, 2009 will terminate on December 31, 2009.

Important transition dates for providers are as follows:

- **12/11/2009** - The last date for providers to mail paper claims to ACS. (Paper claims mailed after this date must be sent to:

ValueOptions®, Maryland MHA Claims  
PO Box 1950  
Latham, NY 12110

- **12/14/2009** - The last date for provider EDI claims submission to ACS
- **12/21/2009** - The last ACS provider payment date.
- **12/31/2009** - The last date for claims inquiries to ACS. Please contact ValueOptions® Maryland Customer Service at 1-800-888-1965 for all claims inquiries, including pended claims, denied claims and negative balance information beginning Monday, January 4, 2010.

Please contact ValueOptions® Maryland Customer Service at 1-800-888-1965 if you have questions.