PROVIDER ALERT
May 20, 2010

May 24, 2010 ProviderConnect Enhancement
The Discharge Review Screen

In the May 24, 2010 ProviderConnect Enhancement Release, the Discharge Review screen has been shortened.

As you do now, you can perform a discharge by searching for the specific consumer/authorization and proceeding with the discharge from the Auth Summary Tab.

RIGHT WAY!

ProviderConnect also has the capability to enter a discharge after the provider begins a concurrent request for service. However, you should **NOT** choose this option. The screenshot below shows the "Enter Discharge Information" button that informs the provider that there is an existing authorization on file. The provider should **NOT** click on the "Enter Discharge Information" button on this screen. If you click on the "Enter Discharge Information Button", you will not be able to save the discharge if you are working with a Higher Level of Care (Inpatient, Hospital Diversion, RTC, IOP, PHP and Crisis Residential.

WRONG WAY!

Requested Services Header

Requested Start Date **05/08/2010**	Consumer Name	Provider Name	Vendor ID	
Type of Request **CONCURRENT**	Consumer ID	Provider ID	Provider Alternate ID	NPI # for Authorization SELECT... ▼
Level of Service **INPATIENT/HLOC**	Type of Service **MENTAL HEALTH**	Level of Care **Inpatient**	Type of Care **INPATIENT MENTAL HEALTH- ACUTE**	

There is an existing authorization that bridges this date range.

Is this a request for continuing care (concurrent request) or do you wish to enter Discharge information?

Process Continuing Care (Concurrent) Request	Enter Discharge Information	Cancel