



PROVIDER ALERT

November 18, 2010

Explanation of Possible Payment Delays

In relation to the compressed workweeks ahead due to the upcoming holidays, electronic claims payments (EFTs) **may be** delayed by up to two full business days the weeks of Thanksgiving, Christmas and New Years. These possible delays relate to the check cycles scheduled for 11/23/10, 12/21/10 and 12/28/10 respectively. The processing of paper check payments will not be affected other than by delays resulting from increased volume in the US Postal system which is to be expected this time of year.