



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Mental Hygiene Administration

Spring Grove Hospital Center • Dix Building

55 Wade Avenue • Catonsville, Maryland 21228

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – Joshua M. Sharfstein, M.D., Secretary

Brian M. Hepburn, M.D., Executive Director

TO: PMHS Providers

FROM: Lissa Abrams, Deputy Director, MHA

DATE: February 4, 2011

RE: Submitting Requests for Retrospective Reviews

\*\*\*\*\*

A retrospective review is a process available to MA recipients after services for mental health care have been provided if the consumer has retrospective eligibility for those dates of service. The complete explanation of the retrospective review process is in chapter 10 of the provider manual which may be viewed at [http://maryland.valueoptions.com/provider/prv\\_man.htm](http://maryland.valueoptions.com/provider/prv_man.htm).

A request for a retrospective review must include the medical record so that it may be reviewed clinically to determine whether or not the medical necessity criteria of the Public Mental Health System (PMHS) are met.

The request for a retrospective review, including the medical record, should be sent to the following address or fax number:

ValueOptions® Maryland  
ATTN: Retrospective Reviews  
1099 Winterson Road, Suite 200  
Linthicum, MD 21090

Fax: 877-381-5571

If you have any questions regarding retrospective reviews you may contact Jarrell Pipkin, Quality Management Director, at 410-691-4012 or [Jarrell.Pipkin@valueoptions.com](mailto:Jarrell.Pipkin@valueoptions.com).

Toll Free 1-877-4MD-DHMH • TTY for Disabled - Maryland Relay Service 1-800-735-2258

Web Site: [www.dhmh.state.md.us](http://www.dhmh.state.md.us)