PROVIDER ALERT

PRP PLACE OF SERVICE (POS) CODING

OCTOBER 3, 2011

When requesting an authorization for psychiatric rehabilitation program (PRP) services, there are only three valid codes for place of service. Depending on the type of PRP your organization has been approved as; use one of the following codes when entering your requests for authorization in the ValueOptions CareConnect system:

Place of Service code 15 – off site service

Place of Service code 52 – on-site service

Place of Service code 49 – off-site and on-site service (blended)

Entry of any other place of service code in your request for authorization may have a direct impact on ValueOptions'® ability to process your request for authorization. The use of any other place of service code may also impact the timeliness and accuracy of your claims payment.

ValueOptions will be offering the following trainings for PRP authorization entry and claims submission. Please register any new staff members that enter authorizations, staff that process/remit/reconcile claims or feel free to register anyone else if you would like a refresher class. Trainings will be held on:

Thursday, October 6, 2011 from Noon until 1:30 p.m.

Thursday, November 10, 2011 from Noon until 1:30 p.m.

Wednesday, December 7, 2011 from 9:30 a.m. until 11:00 a.m.

Registration is via the ValueOptions Maryland web site (http://maryland.valueoptions.com/index.htm) under Provider Training & Education. Then under ProviderConnect Training/Provider Training -- Oct—Dec 2011.

For further information on PRP policies and procedures, please see the ValueOptions Provider Alert dated December 27, 2010 (http://maryland.valueoptions.com/provider/alerts/2010/122710-PRP_Billing_Encounter_Submission-Corrected.pdf). The PRP billing cascade, based on place of service, can also be found on the ValueOptions Maryland web site at: http://maryland.valueoptions.com/provider/cliams_finance/PMHS_PRP_Cascade.pdf.