



## **PROVIDER ALERT**

**SYSTEM AVAILABILITY-12/03/11 & 12/09/11**

**DECEMBER 2, 2011**

The ValueOptions ProviderConnect System will be unavailable on Saturday, December 3<sup>rd</sup>, 2011 from 11:00 PM until Sunday, December 4<sup>th</sup>, 2011 at 8:00 AM for a system upgrade.

The ValueOptions ProviderConnect System will also be unavailable on Friday, December 9<sup>th</sup>, 2011 at 9:00 PM EST until Saturday, December 10<sup>th</sup>, 2011 at 9:00 PM EST for scheduled enhancements.

We regret any inconvenience you may experience.