



PROVIDER ALERT

JULY 1, 2013—RATE INCREASE IMPLEMENTATION

JULY 8, 2013

Due to ValueOptions Maryland systems constraints, the rate increase effective for July 1, 2013 will be implemented later in July. Providers will be paid the current rates and retroactive adjustments for all services provided on or after July 1, 2013, will be re-processed once the systems have been updated.

Please make sure your organization is billing with the new rates for services on or after July 1, 2013, as the ValueOptions Maryland systems are configured to pay the lesser of billed charges or the fee schedule.

An additional Provider Alert will be sent out prior to the check run in which the new rates will be reprocessed. ValueOptions will reprocess all claims at the new rates once the systems have been configured. Providers will not have to re-bill for their services. We are sorry for this inconvenience and are working diligently to update the fee schedule as quickly as possible.