



PROVIDER ALERT

INTELLIGENCECONNECT SYSTEM ENHANCEMENTS

NOVEMBER 22, 2013

Data Warehouse Upgrade Thanksgiving Holiday Weekend

There is a KnowledgeConnect Data Warehouse upgrade scheduled over the Thanksgiving holiday weekend. The IntelligenceConnect platform will be impacted by this upgrade, as the reports utilize the data stored in KnowledgeConnect.

While the IntelligenceConnect platform will be available, its functionality will be limited.

Thursday, 11/28/13 at 7:00 A.M. - IntelligenceConnect system is available and accessible in a limited capacity.

- Report instances previously run are available and accessible.
- Any reports scheduled will not run, as the data will be unavailable. This includes any recurring reports that may be scheduled during this time as well as any new reports you may wish to run.

Monday, 12/02/13 at 7:00 A.M. – IntelligenceConnect platform is available and fully functional for all users and processing.