



## **PROVIDER ALERT**

### **AUTHORIZATION PARAMETER UPDATE – Part 2 GRANT FUNDED AND MENTAL HEALTH PROVIDERS**

**JULY 23, 2015**

Effective July 22, 2015, ValueOptions has updated the authorization choices for providers to ease administration and resolve some current claims issues. Please carefully review the information below and choose the proper authorization category based on the services you are providing.

For Grant-based services the naming has been changed for the 8-507 program and Pregnant Women with Children program to better reflect these services. There is no ASAM level 3.5 for the Pregnant Women with Children program, so this has been removed. All services under the Maryland Recovery Net program have been moved under “Outpatient MDRN” and all jail services have been moved under “Jail Based Services”.

For Mental Health services the PRTF waiver drop down has been changed to 1915(i) Services and one additional benefit category has been added.

ValueOptions will be holding a series of webinars explaining these changes starting tomorrow, Friday, July 24, 2015. A schedule will be published shortly.



## PROVIDER ALERT

### Substance Use Inpatient Workflow

#### Level Of Care Drop Down Updates

“ICF-A (IFB)” is now “IFB (PWC)”

“ICF-A (8-507)” is now “IFB (8-507)”

A screenshot of the "Staging CONNECT" web application. The page title is "Requested Services Header". Below the title, there is a note: "All fields marked with an asterisk (\*) are required. Note: Disable pop-up blocker functionality to view all appropriate links." The form contains several fields: "\*Requested Start Date (MMDDYYYY)" with the value "07212015"; "\*Level of Service" dropdown menu with "INPATIENT/HLOC" selected; "\*Type of Service" dropdown menu with "SUBSTANCE USE" selected; "\*Level of Care" dropdown menu with a list of options: "SELECT...", "INPATIENT DETOX", "INTENSIVE OUTPATIENT", "PARTIAL HOSPITALIZATION", "ICF-A (INPATIENT REHAB)", "IFB (PWC)", and "IFB (8-507)". The "Type of Care" dropdown menu is set to "SELECT..."; "\*Admit Date (MMDDYYYY)" is empty; "Admit Time (HHmm)" is "0000"; "Has the member already been admitted to the facility?" has radio buttons for "Yes" and "No"; "\*Date of Initial Contact (MMDDYYYY)" is empty; and "\*Days Waiting for Service" is empty.

#### Type of Care Drop Down Updates

“Level 3.5 IFB” has been removed from drop down

A screenshot of the "Staging CONNECT" web application, showing the same "Requested Services Header" form as above. The "Type of Care" dropdown menu is now open, showing a list of options: "SELECT...", "LEVEL 3.3 IFB", and "LEVEL 3.5 IFB". The other fields in the form remain the same as in the previous screenshot.



## PROVIDER ALERT

### Level of Care Drop Down Updates

All MDRN services have been moved under “Outpatient MDRN”

All Jail-Based Services have been moved under “Jail-Based Services”

A screenshot of a web form titled "Requested Services Header" with a "Staging" label in the top left. The form includes a note: "All fields marked with an asterisk (\*) are required. Note: Disable pop-up blocker functionality to view all appropriate links." The form contains several fields: "\*Requested Start Date (MMDDYYYY)" with the value "07212015" and a calendar icon; "\*Level of Service" with a dropdown menu showing "OUTPATIENT/COMMUNITY BASED"; "\*Type of Service" with a dropdown menu showing "SUBSTANCE USE"; "\*Level of Care" with a dropdown menu showing "SELECT...", "SELECT...", "OUTPATIENT MDRN", "OUTPATIENT", and "JAIL-BASED SERVICES"; and "\*Type of Care" with a dropdown menu showing "SELECT...". There is also a "\*Date of Initial Contact (MMDD)" field with a calendar icon.



## PROVIDER ALERT

### Outpatient Mental Health Workflow

### Level of Care Drop Down Updates

“PRTF Waiver” is now “1915(i) Services”

### Type of Care Drop Down Updates

New Type of Care “In-Home Intensive Services” has been added.

The screenshot shows a web form titled "Requested Services Header" with a "PRISM Staging CONNECT" logo. It contains several fields: "Requested Start Date" (07212015), "Level of Service" (OUTPATIENT/COMMUNITY BASED), "Type of Service" (MENTAL HEALTH), "Level of Care" (1915(I) SERVICES), and "Type of Care" (a dropdown menu with options like ART THERAPY, CRISIS AND STABILIZATION SERVICES, etc.). There are also fields for "Provider" (652968), "Member" (M00024921), "Provider Last Name" (BALTIMORE COMMUNITY), and "Date of Birth" (01011980).

**Requested Services Header**

All fields marked with an asterisk (\*) are required.  
Note: Disable pop-up blocker functionality to view all appropriate links.

\*Requested Start Date (MMDDYYYY): 07212015

\*Level of Service: OUTPATIENT/COMMUNITY BASED

\*Type of Service: MENTAL HEALTH

\*Level of Care: 1915(I) SERVICES

\*Type of Care: SELECT...  
SELECT...  
ART THERAPY  
CRISIS AND STABILIZATION SERVICES  
DANCE THERAPY  
DRAMA THERAPY  
EQUINE ASSISTED THERAPY  
FAM AND YOUTH TRAINING  
HORTICULTURAL THERAPY  
IN-HOME INTENSIVE SERVICES  
MUSIC THERAPY  
PEER TO PEER SUPPORT  
RESPIRE CARE - IN HOME  
RESPIRE CARE - OUT OF HOME

Provider: 652968

Member: M00024921

Provider Last Name: BALTIMORE COMMUNITY

Vendor ID: D483641

First Name: MRLD12

Date of Birth (MMDDYYYY): 01011980

Attach a Document