



PROVIDER ALERT

FINAL PROVIDER BILLING NOTICE

**Medicaid Provider Types: Individuals, 27, 32, 50, MC,
PRP**

SEPTEMBER 2, 2016

Maryland Medicaid has instructed providers to make sure they are billing the proper NPI/MA# for the proper location and service for which they are billing. This has been discussed in a number of Provider Alerts (see: <http://maryland.beaconhealthoptions.com/provider/alerts/2015/100215-NPI-MA-Number-Assignment.pdf> and <http://maryland.beaconhealthoptions.com/provider/alerts/2016/Provider-Billing-Notice-Reminder-08-01-16.pdf>)

This requirement has been in effect for over two years and these provider types have site visits associated with each certified location and service type.

Maryland Medicaid has worked diligently with providers to comply with this requirement. However, some of these practices still have either individual practitioners with a duplicate NPI, or some practices have outdated or defunct NPI numbers that are still linked to their service / location. This creates system issues for authorization and claims processing by the ASO.

Beacon Health Options will be updating its claims adjudication process to restrict providers using the authorization and claims process from using incorrect MA/NPIs. If a provider has not updated their information with Maryland Medicaid, this will result in a DENIAL of service authorization AND/OR a denial of payment for services rendered. This change will start with claims being processed or re-processed as of **September 6, 2016.**



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The new denial code associated with this change is: **NPD: The NPI is not valid for the service billed and/or the service location. Please correct the NPI and resubmit the claim.**

Claims that are denied for this reason need to be adjusted and rebilled to Beacon Health Options. If you find your claim denied with this error reason and are unable to determine why, after you review, please send an email to marylandproviderrelations@beaconhealthoptions.com. Include in your email, claim examples that include: your Beacon Health Options provider ID, NPI # billed, Provider Medicaid # billed, consumer name, consumer "M #", date of service, claim number (as listed on the Provider Summary Voucher (PSV) ex: 01-123456-01234-12345) and service code billed.

Attached you will find the new training calendar. Beacon will be adding four (4) sessions on "My NPI Did What?" where we will demonstrate where to pick the NPI when doing direct claims entry in ProviderConnect (see Provider Alert: <http://maryland.beaconhealthoptions.com/provider/alerts/2016/Provider-Billing-Notice-Reminder-08-01-16.pdf>). We will also discuss what some providers have found in doing their research to see why their claims may not be paying correctly.