



## PROVIDER ALERT

### SYSTEMS AVAILABILITY – 12/01/2018

NOVEMBER 29, 2018

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Beacon Health Options ProviderConnect System will be unavailable on:  
Saturday, December 1, 2018 from 11:00 PM (ET) until  
Sunday, December 2, 2018 at 8:00 AM (ET) for scheduled system maintenance.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, 1-800-888-1965.

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Provider Alerts can be viewed online by clicking on the following link:

[http://maryland.beaconhealthoptions.com/provider/prv\\_alerts.html](http://maryland.beaconhealthoptions.com/provider/prv_alerts.html).

Provider Alerts typically published to the website within 10 business days.

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