



## PROVIDER ALERT

### SYSTEMS AVAILABILITY – 10/28/2019

OCTOBER 22, 2019

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Beacon Health Options Avaya System will be unavailable on:  
Monday, October 28, 2019 from 12:00 AM (ET) for up to 45 minutes.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, [1-800-888-1965](tel:1-800-888-1965).

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Provider Alerts can be viewed online by clicking on the following link:

[http://maryland.beaconhealthoptions.com/provider/prv\\_alerts.html](http://maryland.beaconhealthoptions.com/provider/prv_alerts.html).

Provider Alerts typically published to the website within 10 business days.

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